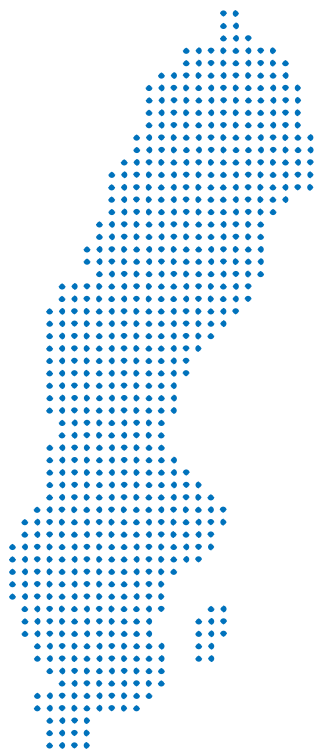




LÄNSSTYRELSEN
ÖSTERGÖTLAND

Guidance when seeking temporary protection

Information from Swedish authorities



Upon arrival to Sweden

Ensure you have accommodation and use the help of the Swedish Migration Agency. They provide necessary support and transport to the place of accommodation.

Apply for a residence permit

The EU has decided to activate the Temporary Protection Directive. You can get a residence permit with temporary protection under the Temporary Protection Directive if:

- you are a Ukrainian citizen and have lived in Ukraine; or
- have the status or residence permit of a person in need of protection in Ukraine; or
- are an accompanying family member of someone belonging to either of the two groups described above.

If you have a passport or other identification documents showing that you belong to one of these groups, you must present them when you apply for protection. If you came to Sweden on or after 30 October 2021 and you do not already have a residence permit that allows you to register with the Swedish population register, you may be entitled to protection under the Temporary Protection Directive. If you do not meet these requirements but still need protection in Sweden, you can apply for asylum instead.

This applies, for example, if you came to Sweden before 30 October 2021, or if you fled the war in Ukraine but do not belong to any of the person groups in the list above.

Responsible authority: The Swedish Migration Agency.

How to seek medical care

If you get ill, the website www.1177.se offers information about what you can do in order to feel better and recover more quickly. You can also find necessary contact details to the healthcare services. When you call +46 771 1177 00 you will receive advice from a nurse about what you can do and where you should turn if you need medical care. The number works 24/7 all over the country.



You can visit a healthcare centre to receive help if you have injured yourself or if you are not feeling well. The staff at the healthcare centre has experience and knowledge when it comes to most injuries and illnesses. If necessary, you will be referred to a hospital. When the healthcare centre is closed you can seek medical care by calling +46 771 1177 00.

At the emergency room you will receive help if you become seriously ill or injured in an accident. Patients with the most urgent need of medical care will always be tended to first. The emergency number 112 is available if you or someone nearby is in need of immediate emergency care.

COVID-19 vaccination

In Sweden, everyone aged 12 or older can get vaccinated against COVID-19. You do not need to be a Swedish citizen to get the vaccine. Vaccination is voluntary and free of charge and is the best way to reduce the risk of serious illness and the spread of COVID-19.

If you do not get vaccinated, you must continue to keep distance and avoid crowding and large gatherings indoors. It is important to stay at home when you feel unwell, even if you are fully vaccinated.

For information about where you can get vaccinated against COVID-19, please visit www.1177.se.

Bringing pets to Sweden

If you are a pet owner, you must report your animal to customs staff when you arrive at the border. If your animal do not meet the import requirements, customs staff will contact the Swedish Board of Agriculture. They will ask for documentation and may ask questions about the animal's health status in order to make required assessments.

If an animal from Ukraine is in Sweden without having been checked by customs staff upon arrival, it must be taken to a veterinarian as soon as possible. Depending on the situation, different measures may be relevant. The Swedish Board of Agriculture is responsible for costs related to the veterinary visit.

Responsible authority: Swedish Board of Agriculture.



Important phone numbers

112

Call 112 in case of emergencies, such as urgent medical conditions, active crimes or fires. All operators speak Swedish or English. If an interpreter is necessary, a third person will be connected to the call.

114 14

Call 114 14 for all non-urgent police matters, such as providing information or reporting crimes that are not ongoing. Those who answer on 114 14 speak Swedish or English. If you are calling from a foreign mobile in Sweden, call +46 77 114 14 00.

1177

Call 1177 for non-urgent healthcare issues. Operators answer your questions about illness and provide information about where you can find the nearest clinic. If you are calling from a foreign mobile in Sweden, call +46 771 1177 00.

More information



Read about how to seek healthcare in the East Region on the website www.1177.se:

<https://www.1177.se/Ostergotland/>



Find out more about residence permits on the Swedish Migrations Agency's website.

www.migrationsverket.se/english/about-the-migration-agency/the-situation-in-ukraine



Find out what rules to follow when bringing pets to Sweden on the Swedish Board of Agriculture's website.

www.jordbruksverket.se/languages/english/movement-of-dogs-cats-and-ferrets



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